

Investor Charter - Annexure B

Complaint Data to be displayed by IAs

Formats for investors' complaints data to be disclosed monthly by IAs on their website/mobile application:

Data for the month ending August 31, 2022:

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending #	Pending complaints > 3 months	Average Resolution time^(in days)
1.	Directly from Investors	0	0	0	0	0	0
2.	SEBI(SCORES)	0	0	0	0	0	0
3.	Other Sources(if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

The trend of monthly disposal of complaints:

Sr.No.	Month	Carried forward from the previous month	Received	Resolved*	Pending#
1.	April 2022	0	0	0	0
2.	May 2022	0	0	0	0
3.	June 2022	0	0	0	0
3.	July 2022	0	0	0	0
4.	August 2022	0	0	0	0

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as of the last day of the month.

The trend of Annual disposal of complaints:

Grand Total: 0

Sr. No.	Year	Carried forward from the previous year	Received	Resolved*	Pending#
1.	2018-19	0	0	0	0
2.	2019-20	0	0	0	0
3.	2020-21	0	0	0	0
4.	2021-22	0	0	0	0
5.	2022-23	0	0	0	0

*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.